



hitgeheim

COUNTRY LODGE PTY LTD

Rates

2023-2024

Bed and Breakfast Rates

Including 15% VAT & Subject to change without prior notice

AIRLINE STAFF PACKAGE RATES

2 DAY ADDO ELEPHANT SAFARI PACKAGE	
Luxury Family Rooms	Oct 2023 – April 2024
	Airline Rates
Per Package for 2 Guests	R 13 382.00
2 DAY SCHOTIA TOOTH & CLAW SAFARI PACKAGE	
Luxury Family Rooms	Oct 2023 – April 2024
	Airline Rates
Per Package for 2 Guests	R 15 282.00
3 DAY ADDO / SCHOTIA TOOTH & CLAW SAFARI PACKAGE	
Luxury Family Rooms	Oct 2023 – April 2024
	Airline Rates
Per Package for 2 Guests	R 23 773.00

Please enquire by reservation for alternative room types and rates on these packages.

All packages include:

- Accommodation
- Breakfast & Dinner on all days
- Transfers to and from Addo Elephant National Park
- Transfers to and from Schotia Tooth & Claw Safari
- Addo Safari includes a healthy snack pack.

hello@hitgeheim.com

+27 (0) 42 880 0318

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RATES INCLUDE:

- Accommodation
- Breakfast
- Teas & Coffees
- Wi-Fi
- Use of hiking trails

RATES EXCLUDE:

- Staff Gratuity
- Transfers
- Lunch, Dinner & Any Beverages
- Activities
- Personal effects
- Laundry

ACTIVITIES – NETT AND NON-COMMISSIONABLE

	Oct 2023 – April 2024
PORT ELIZABETH TRANSFERS	RATE PER ONE WAY
Airport Road Transfer	R2,000.00

SERVICES & FACILITIES

- Airport shuttles - Transfers can be arranged and are preferred.
- Restaurant
- Swimming Pools
- Baby Cots available (Subject to availability)
- Tea & Coffee making facilities.
- Sleeper couches available upon request.
- Free Wi-Fi

LOCATION:

Sundays River Valley Addo area, Eastern Cape, South Africa

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HITGEHEIM COUNTRY LODGE TERMS & CONDITIONS

PAYMENT POLICY

A confirmed booking comprises the following terms & conditions:

- Full payment must be received by Hitgeheim Country Lodge no later than 30 days prior to arrival.
- Reservations made less than 30 days prior to arrival will require full payment within 48 hours.

CANCELLATION POLICY

Cancellation must be made in writing and the conditions of cancellation are as follows:

- 30 days and less 100% is forfeited.
- No shows: 100% cancellation fees
- No refund will be given for guests who arrive but leave before the completion of their stay.
- 3% of the Total Deposit/Payment should a refund be required as an admin fee.

STANDARD TERMS & CONDITIONS

- All bank charges are to be covered by the guest, agent, or operator. If a refund is paid by Hitgeheim Country Lodge, then the bank charges for the refund will be deducted from the refund payment.
- Road transfers and any other activities are nett and non-commissionable.
- Incorrect quotes or charges to the guest will be covered by the booking agent or operator.
- Provisional bookings will be held for a maximum of 14 days unless an extension has been requested in writing and has been approved.
- Kindly note that bringing your own alcohol onto the reserve is strictly prohibited.
- This document serves as a binding contract. Upon receipt of this document, you are legally bound to the terms & conditions stated here within.

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ARRIVAL & DEPARTURES

When arriving at Hitgeheim Country Lodge, guests are kindly reminded that the reserve gate closes promptly at 18h00 in Winter, and 19h00 in summer. It is important to follow the directions provided on our website and not rely on GPS directions, as these may not accurately reflect the best route to take. Our lodge is located in an eco-reserve at the heart of the Sundays River Valley Addo area, just 20 minutes away from the Addo Elephant National Park. Upon arrival, guests will be warmly greeted by our friendly staff and shown to their accommodations. At check-out, guests are kindly requested to vacate their rooms by 10h30.

Please note Check-in before 18h00 in Winter, and 19h00 in summer. If you are delayed, please contact reception so they know what time they can expect you. We do require a working contact number for guests doing a self-drive.

Check-in: from 14:00 until 18:00 on the day of arrival. (18h00 in Winter, and 19h00 in summer)

Check-out: by 10:30.

Please note to join the Schotia Tooth & Claw Safari, you should arrive no later than 13:00 hrs. In case you would like to have lunch with us, we ask you to arrive no later than 12:00 hrs.

Late Departures: Can be arranged, depending on availability. Late checkouts are charged an extra half day.

Early Arrivals: Can be arranged.

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BANKING DETAILS:

- Account Holder: Hitgeheim Country Lodge Pty Ltd
- Bank Name: Nedbank
- Branch Code: 198 765
- Account Number: 1191 692 485
- SWIFT Code: NEDSZAJJ

VAT No: 4160 299 386

TRAVEL INSURANCE

All travellers are strongly advised to take out fully comprehensive travel insurance with CFAR (Cancel For Any Reason). This insurance must be able to fully cover the cancellation of travel less than 30 days prior to arrival.

- The well-being of our guests, staff and trade partners is of great importance and we take every precaution. Hitgeheim Country Lodge upholds all health protocols recommended by the WHO and South African Government's advisories.
- Please ensure you have appropriate travel and medical insurance.

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